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CONFIRMATION NO. 3972

<b>SERIAL NUMBER</b> 09/826,704	<b>FILING OR 371(c) DATE</b> 04/05/2001 <b>RULE</b>	<b>CLASS</b> 717	<b>GROUP ART UNIT</b> 2191	<b>ATTORNEY DOCKET NO.</b> AUS9-2001-0105-US1	
<b>APPLICANTS</b> Janel G. Barfield, Round Rock, TX; Matthews S. Cronk, Austin, TX; Kevin L. Fought, Austin, TX; Johnny M. Shieh, Austin, TX;					
<b>** CONTINUING DATA *****</b>  <b>** FOREIGN APPLICATIONS *****</b>					
<b>IF REQUIRED, FOREIGN FILING LICENSE GRANTED</b> <b>** 05/08/2001</b>					
Foreign Priority claimed <input type="checkbox"/> yes <input type="checkbox"/> no 35 USC 119 (a-d) conditions <input type="checkbox"/> yes <input type="checkbox"/> no <input type="checkbox"/> Met after met Allowance Verified and Acknowledged <u>                    </u> Examiner's Signature <u>                    </u> Initials		<b>STATE OR COUNTRY</b> TX	<b>SHEETS DRAWING</b> 4	<b>TOTAL CLAIMS</b> 20	<b>INDEPENDENT CLAIMS</b> 3
<b>ADDRESS</b> 32329					
<b>TITLE</b> SYSTEM AND METHOD FOR AUTOMATICALLY DE-INSTALLING PREVIOUSLY INSTALLED SOFTWARE BASED ON USER DEFINED PREFERENCES					
<b>FILING FEE RECEIVED</b> 1010	FEES: Authority has been given in Paper No. _____ to charge/credit DEPOSIT ACCOUNT No. _____ for following:		<input type="checkbox"/> All Fees <input type="checkbox"/> 1.16 Fees ( Filing ) <input type="checkbox"/> 1.17 Fees ( Processing Ext. of time ) <input type="checkbox"/> 1.18 Fees ( Issue ) <input type="checkbox"/> Other _____ <input type="checkbox"/> Credit		